

Same quality local service for over 17 years.

The new name for Black Box Business

Recently we attended some shows in and around the Northwest and we were surprised to hear that many people didn't know that we are basically Black Box Business simply with a new name! We are the same company we have always been, offering the same personal local service as we have for over 17 years.

Bespoke Application Development

We have a team of developers that work internally to develop bespoke applications for business. Over the years we have written many applications from data automation to patient management systems, our software is written for you and your business and forms the **perfect tool to do your job** with no compromise.

Ever felt that having your own bespoke software would be costly? You could be very surprised at how little it is to have your systems designed specifically for your requirements.

Unified Communications

Record calls to protect yourself and have your voicemail recorded and emailed to you. Never miss a call again and pull detailed call records including missed/dropped calls. With Cisco handsets configure multiple call routes and directories. Limit calls and block incoming and outgoing specific numbers. All phones can be powered over the network connection saving costly wiring.

Whether it's one or fifty handsets scale the solution to your needs. As our telephony solutions use SIP you can call most places in the world for as little as **1p per minute**, SIP to SIP calls are totally free

Cloud Computing

Have your servers and desktops hosted in our state of the art datacentre. By cloud hosting your servers the benefit is massive, never worry about backups again as all hosted servers are backed up, **no hardware costs** simply rental on a monthly basis and never worry about updating servers again as these are fully managed. Each hosted solution comes with an SLA ensuring expected service levels and we take care of the rest.

Server Failover and out of hours support

We can replicate your servers on and offsite so should you have a failure your equipment can failover to a jump start server that will allow you to continue operation. Furthermore we can replicate your servers offsite and spin them up in the datacentre.

We offer an **'out-of-hours'** support subscription in addition to all our services, so if you work weekends and Saturday is your main trading day don't worry we can support you too. We work with you as part of your operation and tailor our services to match your business requirements.

The new name for Black Box

Who is Black Bear?

Whether you have seen the signs on the roundabouts, seen the vehicles in and around Lancaster and Cumbria or seen us at trade shows no doubt you have asked yourself **'Who is Black Bear?'** the answer is easier than you think. If I was to say Black Box Computers in Lancaster most people know us, in fact most people still call us Black Box.

In 2013 we were forced to change our name this was not something we took lightly as locals have known us as Black Box for years, that's where the change ends we are the same company offering the same quality, personal, local service to consumers and businesses alike. Take a look at www.blackbearitsolutions.co.uk or www.blackbearcomputers.co.uk for more information.